## The Challenge

## Experienced a Work Opportunity Tax Credit flat-line

The staffing firm is a $\mathbf{\$ 1 0 0 M} \mathbf{+}$ temporary staffing business that issues roughly 25,000 W-2's per year. With 44 locations across the US, leaders saw little growth with their credit despite an increase in W-2's.

The cause for this came down to three main issues:

1. WOTC process wasn't consistent across all locations.
2. Lack of clarity with WOTC results due to insufficient reports.
3. Key WOTC focus was targeted at screening candidates and was average.

## The Solution

## Arvo customizes a WOTC optimization strategy

Arvo developed a custom strategy which involved 3 major components:

1. Completed an audit at all locations, made a WOTC SOP and trained managers.
2. Provided reporting and guidance to each branch to improve numbers.
3. Shifted WOTC focus to 5 critical components to maximize credit.

## About Arvo

We help businesses across the United States grow their bottom lines by maximizing the Work Opportunity Tax Credit (WOTC). With the combination of our tax experts, industry-leading support and superior tax credit technology, we've helped businesses claim over more importantly, help their employees stay employed.

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Arvo's Work Opportunity Tax Credit Optimization Program is not even close to being the same product or service that other WOTC vendors provide. It's on a whole other level.

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Arvo goes above and beyind the mechanics of forms and certifications, your team shines a spotlight on opportunity through an ongoing set of communication that builds WOTC into both a process and culture...

CFO of $\mathbf{\$ 1 0 0 M}+$ Staffing Firm

## WOTC Results

## Work Opportunity Tax Credit Tripled

The WOTC credit tripled from $\$ 400 \mathrm{~K}$ to $\$ 1.2 \mathrm{M}$ in just 12 months, branch performance was easy to measure, and WOTC became operationalized.

